

Audio Fox Undercover Troubleshooting Guide



Audio Fox Undercover Installing Instructions

Step # 1 Make sure you received all seven of these parts

One Transmitter



Audio Fox Undercover



Remote Control



One RCA / Coax Audio Cord



One Toslink fiber optic cable



Two Transmitters



Problem	Possible Cause / Solution
Red light is not on	One or both of the wall Transformers are not plugged into the wall outlets. Power cord is not plugged into the Transmitter, or Receiver. The wall outlet has no power because it is wired through a wall switch, which is turned off.
Red light is blinking	If both transmitter and receiver are powered up by using the transformer provided, the red light should not be blinking.
No sound from speakers	Reboot the system (unplug both power cords then power up again) Check the audio cord connections between the television and the AUDIO FOX transmitter. The audio cord is plugged into an <u>audio in</u> port, but the AUDIO FOX needs an <u>audio out</u> port to work. (ports on the front of televisions are input ports only) Using the TV remote and or the satellite/cable box remote, under audio settings choose PCM or other audio formats but not Dolby. Then also under audio settings make sure the audio out port is turned on. Try connecting the AUDIO FOX transmitter to an audio out port on the back of either your satellite / cable box or surround sound system.
Sound from only one speaker	If you are using analog, one of the red and white wires may be bad. Switch the two wires to see if the working speaker changes sides.
Sound too low	AUDIO FOX volume control is set too low. Using the TV and or the satellite / cable box remote, under audio settings turn on Matrix or default. Try using the audio out port on the back of your satellite / cable box.
Poor quality sound	Poor connection on one of the audio cords. You may get static from a wireless telephone that is in close proximity. If you hear an echo, try using the satellite / cable box as an audio source. If you are only getting a fast clicking sound, your audio source is Dolby and needs to be switched to PCM.
Don't know where to connect audio cord	If you do not have the red and white audio out, look for coax audio out. If you do not have that but you do have the optical audio out, use the included Toslink fiber optic cable. If you do not find any audio out ports on your TV, try connecting to an audio out port on the back of either your cable box, satellite box, surround sound system or receiver.

Step # 2 Find the audio out on the back of your audio source. (tv-cable box- etc.)

You Only Need One Of These Five Possible Options.
Using the headphone jack may turn off the TV speakers.



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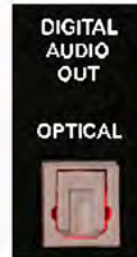
Step # 3 Connect transmitter to audio source.



If you have analog audio out use the RCA audio cord provided to connect them to the red and white ports on the transmitter.



If you are going to use coax audio out use one half of the cable provided to connect it to the yellow port on the transmitter. (use either both red ends or both white ends)



When using the Optical Audio Out use the Toslink fiber optic cable. Remove end caps before installing.



If you are going to use either one of these audio out ports, you will need a headphone to RCA adaptor plugged into the analog (red and white) ports on the transmitter.

You can purchase this adapter at an electronics store or at, www.audiofox.com

(using the headphone jack may turn off the TV speakers)

Step # 4 Connect power to transmitter.



Plug one of the transformers into an active wall outlet.

Plug the transformer cord into the power jack on the transmitter.

When the transmitter receives power, the red power light will start blinking.

The transmitter may be placed behind your audio source.

That completes this end of the system.

Step # 5 Install the receiver end of the system.

Place the Audio Fox Undercover on your favorite chair or couch



Receiver Box



Plug the second transformer into an active wall outlet.

Plug the transformer power cord into the power jack that is on the bottom end of the receiver box.

When this is complete the red power light on both the transmitter and the receiver will stay lit without blinking. This indicates that the transmitter and the receiver recognize each other and are ready for operation.

We have included a tether to secure the remote. It can be moved to either side of the headrest by opening the zipper and feeding it through the hole next to the zipper on the desired side.

When this is complete your speaker system will be ready for use.

If you have any installing problems give us a call. 888-553-7898