



Acuity ITC

Digital Hearing Amplifier Earphones

WELCOME

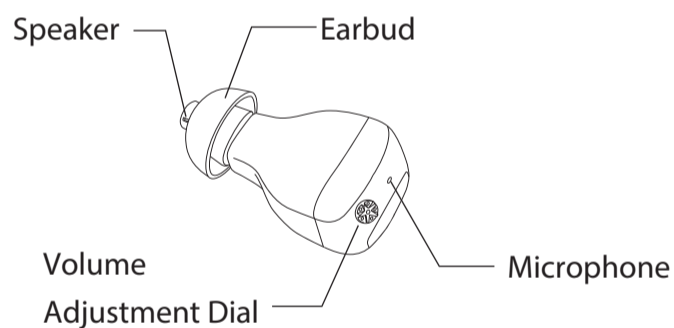
Congratulations and thank you for choosing the **Hear+Hi** Acuity Wireless Stereo Assistive Hearing Amplified Headset! You've made an excellent decision and you will enjoy using this product for many years to come! This guide will help you get started and show you all the great features, so that you get the most out of your investment.

QUESTIONS? VISIT Hear+Hi.com/support OR EMAIL US AT info@Hear+Hi.com

FEATURES

- In-The-Canal
- Rechargeable over AC & Battery
- Discreet and Invisible
- Charging Case with Night LED

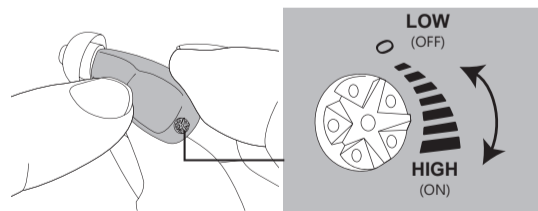
■ Hearing Aid



OPERATING INSTRUCTIONS

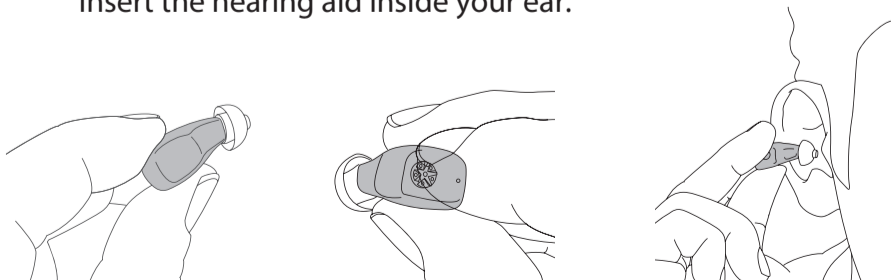
*Note: Prior to using your hearing aid, make sure that the unit is fully charged.

Step 1: Switch ON the aid by turning the volume adjustment dial clockwise.



Step 2: Make sure the eartip is securely attached to the hearing aid.

Step 3: Use your finger to cover the microphone, then gently insert the hearing aid inside your ear.



Step 4: Use the volume adjustment dial to adjust the level so that it's comfortable. Rotate clockwise to increase the volume and counter-clock wise to reduce it.

NOTE:

Not for users under 18 years of age.

Always consult your hearing healthcare professional for any hearing loss conditions.

Any serious hearing conditions should be examined and diagnosed by a licensed physician (preferably an ear specialist).

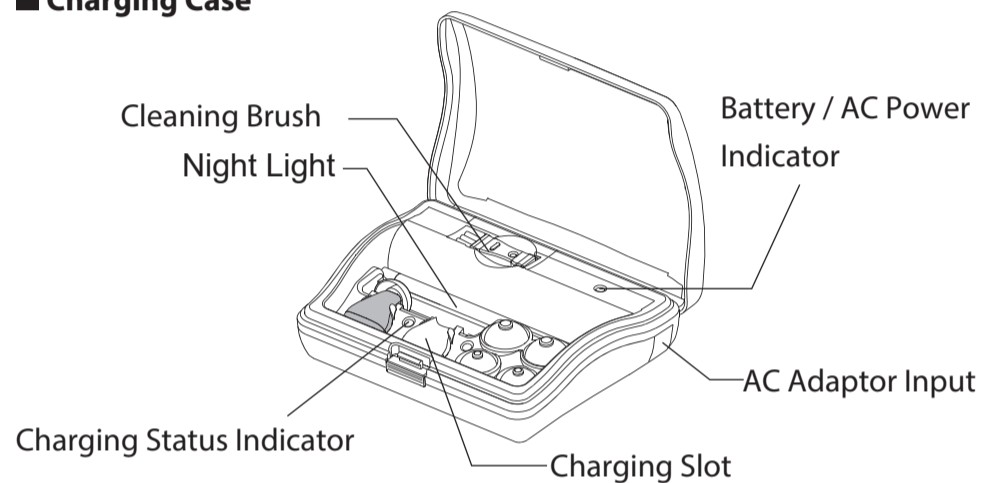
ACCESSORIES

- ① Charging Case x 1
- ② Hearing Aid x 2
- ③ Earbuds (Tiny*2, Small*2, Medium*2, Large*2)
- ④ Cleaning Brush x 1
- ⑤ AC Adapter



DESCRIPTION

■ Charging Case

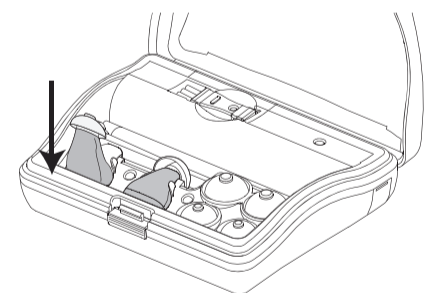


CHARGING INSTRUCTIONS

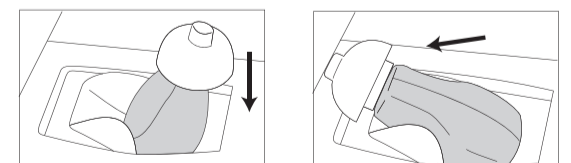
There are two different methods to charge the hearing aid: Charging by Battery or by AC Adapter

Step 1: Make sure the hearing aid is switched ON (Check volume adjustment dial is not set in the Low / Off position)

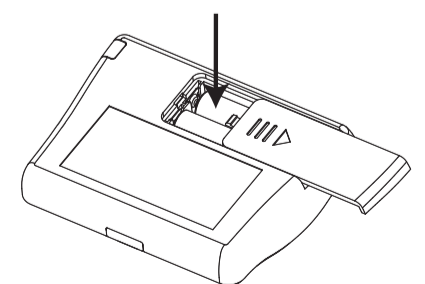
Step 2: Place the hearing aid vertically on the charging slot as shown.



Step 3: Gently insert the hearing aid by guiding it into the charging case as shown.

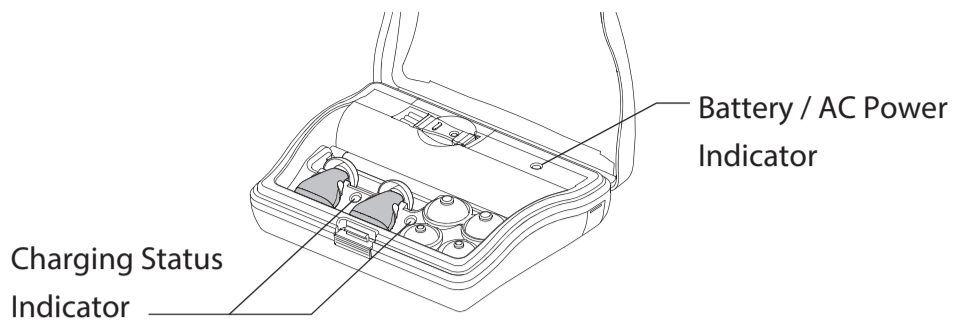


Step 4: Insert AAA batteries or plug in the AC Adapter.



Step 5: Ensure that the night light is ON and that the hearing aid is securely placed in the charging case. Check the status indicator lights to confirm that the hearing aid is charging properly. Close the charging case cover to protect the hearing aid from dust and damage.

INDICATOR LIGHT STATUS



Charging Status Indicator	GREEN	Hearing aid is charging normally
	OFF	Hearing aid is fully charged or Hearing aid is not correctly inserted in the charging case
Battery / AC Power Indicator	GREEN	Power supply is normal
	RED	AAA batteries power is low (insert new battery or use AC adapter)
	OFF	No power (insert new battery or use AC adapter)

BATTERY INSTRUCTION

- ✓ An audible sound will alert the user that the battery is low and needs to be charged.
- ✓ A full charge takes about 8-12 hours, and will provide 6-10 hours of usage.
- ✓ The rechargeable battery is designed for approximately 500 recharge cycles. Then the battery will need to be serviced and/or the hearing aid may need to be replaced. With proper care, the battery can last for up to or more than 1,000 charge cycles.

NOTICE

- ✓ To extend the rechargeable battery life, fully charge the hearing aid and switch it off when not in use for an extended period of time. Keep both your ears and the hearing aid free from earwax.
- ✓ With proper care, the rechargeable battery can last for up to or more than 1,000 charge cycles.
- ✓ When the sound decreases (without adjusting the volume), the battery is low and needs to be charged.
- ✓ Keep this product away from infants, children and pets.
- ✓ Please read instructions carefully to ensure proper operation, care and handling of your hearing aid before using it.
- ✓ To avoid damage to your and your hearing aid, do NOT use this product under the following conditions : while using a mobile phone, sleeping, showering, washing your hair or face, swimming, or any vigorous exercise.

WARRANTY

ONE YEAR LIMITED WARRANTY For a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"), Hear+Hi warrants (1) this product against defects in materials and workmanship, and (2) that each Product unmodified and under normal use and conditions, will substantially comply with Hear+Hi's applicable written technical documentation for the Product. Hear+Hi reserves the right to make substitutions and modifications from time to time in the specifications of Products sold by Hear+Hi, provided that such substitutions or modifications do not materially affect overall Product performance. **WARRANTY COVERAGE** If a defect exists and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Hear+Hi will (1) repair the product at no charge, using new or refurbished replacement parts. (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the

- ✓ To extend the life of the battery, keep the hearing aid in its case and charge when not in use.
- ✓ Make sure you switch ON the aid before charging.

REPLACING EARTIPS

Three different sizes of eartips are provided to ensure a snug and comfortable fit. To replace the earbud:

Step 1: Gently pinch the eartip and pull it off.

You should see the axis protruding from the eartip.

Step 2: Select an eartip, align the central hole of the tip with the axis and gently push the tip toward it until the eartip is fully inserted onto the axis.

CLEANING INSTRUCTIONS



Clean your ear thoroughly before each use.

Remove all remaining debris from the earbud and ensure that the hole on the side is also free from any debris after each use.

- ✳ Use the Cleaning Brush to clean any earwax adhered on the hearing aid, especially in and around the hearing aid and earbud tip.

purchase price of the product. A replacement product/part assumes the remaining warranty of the original product or thirty (30) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Hear+Hi's property. When a refund is given, your product becomes Hear+Hi's property. **OBTAINING WARRANTY SERVICE** If you purchased the product in the U.S., deliver the product, at your expense, to any Hear+Hi Service Center located in the U.S. If you purchased the product outside of the U.S., deliver the product to any Hear+Hi Authorized Importer in the country where you purchased the product. Be aware, however, that not all countries have Hear+Hi Authorized Service Providers (NASP) and not all Authorized Service Providers outside the country of purchase have all parts or replacement units for the product. If the product cannot be repaired or replaced in the country it is in, it may need to be sent to a different country or returned to the country of purchase at your expense for repair or replacement. You can always deliver the product to Hear+Hi's U.S. main service center for obtaining warranty service. **EXCLUSIONS AND LIMITATIONS** This Limited Warranty applies only to hardware products manufactured by or for Hear+Hi that can be identified by the 'Hear+Hi' trademark trade name, or logo affixed to them. The Limited Warranty does not apply to any non-Hear+Hi hardware products or any accessories, even if packaged or sold with Hear+Hi hardware. **THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. HEAR+HI SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF HEAR+HI CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES UNDER THIS LIMITED WARRANTY, ALL SUCH WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.** No Hear+Hi reseller, agent or employee is authorized to make any modification, extension, or addition to this warranty. **HEAR+HI IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY. HEAR+HI**