

# New FAX BACK Enhances Lincoln Industrial's Technical Service

When you or a customer need the latest Technical Service Page on a product, there isn't time to wait. With Lincoln Industrial, you get the prompt service you expect. And you get what you need three different ways: from Technical Service pages we provide with each product, from our always online Intranet, and now with our new, easy-to-use "Fax Back" electronic file system, available 24 hours a day, 7 days a week.

You have access to our latest service enhancements from any fax machine hand set or any touch tone phone. All you need to know is the Model Number of a current product\* and our fax number (see box below). The system will handle the rest, prompting

you through each easy move. The system is flexible enough to let you fax the service page to any number you enter, as well as to the specific person who needs the information. You can order up to five document pages on one call. And Technical Service Pages will be up to date because the latest version is placed in the system as soon as any changes are made.

*Fax Back—it's just one more way Lincoln Industrial provides the lubrication industry's best service.*

*\* Technical Service Pages are available on Fax Back for current Lincoln Industrial products. For service pages on other products, contact the Lincoln Industrial Technical Service Department at 314-679-4200, ext. 782.*

## HOW TO GET A FAX BACK

It's as easy as 1, 2, 3, 4, 5 to get a Fax Back from Lincoln Industrial:

1. Dial 314-679-4689
2. When Fax Back answers, dial "1" to order a fax or "2" for instructions on how the system works.
3. Dial the product Model Number followed by the "#" key. Omit any letters or dashes contained in model numbers. You may enter up to 5 model numbers. Hit the "#" key a second time after your last entry.
4. Dial the 10- digit phone number where you want the documents faxed. Do not dial "1" before the number. When asked to confirm the number, dial "1" if correct, "2" if you need to try again.
5. Enter the name of the person to receive the fax by dialing "1" and following the numbers in the chart below. Press "#" when finished. When the system repeats the name, dial "1" if correct, "2" if you need to re-enter it.

A = 2	B = 22	C = 222	D = 3	E = 33	F = 333	G = 4
H = 44	I = 444	J = 5	K = 55	L = 555	M = 6	N = 66
O = 666	P = 7	Q = 11	R = 77	S = 777	T = 8	U = 88
V = 888	W = 9	X = 99	Y = 999	Z = 12	, = 13	/ = 14
% = 15	\$ = 16	+ = 7	- = 18	Space = 10		

## G906 Nozzle Extension

This 6" extension replacement for grease guns has 1/8" NPT male threads at each end.



G906

## G160 Grease Gun Holder

Capable of being mounted to almost any surface, the G160 holds a grease gun until it's ready for use. Holds grease and suction guns with 2 1/4" O.D. barrel.



G160



G218

G212

## G212 and G218 Grease Hoses

Hand-operated grease gun hoses with 1/8" NPT male threads at each end. In 12" (G212) and 18" (G218) lengths.

Working pressure 3,000 PSI. Burst pressure 12,000 PSI.