



DS18 Manufacturer Warranty

WARRANTY:

Covers any defects in materials and workmanship and warranty only applies to the original purchaser and is not transferable. This warranty is also only valid if the original purchase was made from an authorized DS18 dealer.

This warranty covers 1 year from the date of the purchase.

This warranty does not cover the cost for removal and reinstallation of any kind. Additionally, shipping to DS18 is covered by the purchaser. This warranty is void and inapplicable if DS18 deems that the product was abused or misused; including but not limited to Speaker product that has been improperly-powered, causing thermal coil failure and/or mechanical failure, damage caused by accident, mishandling, improper installation, negligence, normal wear and tear, excessive water or heat damage, and freight damage. (The warranty is not transferable and will not apply to products purchased from unauthorized dealers.) DS18 is not responsible for any damages to a consumer's vehicle or person from a product failure. The warranty is void if DS18 deems the product was installed or used improperly. DS18 shall not be responsible for any incidental or consequential damages.

CONTACT:

DS18 either by phone at 305-928-8734 or by email at support@ds18.com. A service representative will assist you in the necessary actions to verify that the problem that you are experiencing is covered under warranty. If it is in fact a warranty issue, DS18 will issue an RA number and give instructions on sending the product in for evaluation.

RETURN PROCESS:

DS18 will repair any part of your product that proves to be defective in materials or workmanship. In the event repair is not possible, DS18 will replace the product in question. If it is deemed necessary DS18 will either

replace the entire product with a refurbished unit or it will be replaced with a model that is similar in price if that model is no longer available. The cost of shipping to the consumer is covered under this warranty.