## **ELENCO**

## **Elenco Electronics Manufacturer Warranty**

## WARRANTY:

All Elenco® models are guaranteed for two full years on all parts and service. For the first three months, you will receive full coverage at absolutely no charge. For the remaining 21 months, a nominal service charge is required to cover shipping and handling. Full details available upon request.

- 1. For repair and/or calibration rates, shipping and handling costs please call (847) 541-3800 extension 233 for further information. Package the unit carefully using filler or bubble wrap, and if possible, ship in original box. Ship each unit separately. (Elenco is not responsible for any shipping damage that may occur.)
- 2. Include a packing list with each unit shipped stating what type of service is required and include the return shipping information: name, address and telephone number.
- 3. If the unit is in warranty, please provide the following:

proof of purchase or copy of the original invoice.

If the unit is out of warranty, prepayment is required by Check, Money Order or Credit Card

4. Ship prepaid to:

Elenco Electronics Inc. ATTN: SERVICE/REPAIR 150 Carpenter Ave. Wheeling IL 60090

## **RETURN PROCESS:**

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.