



JBL Manufacturer Warranty

WARRANTY:

The JBL Warranty on professional loudspeaker products (except for enclosures) remains in effect for five years from the date of the first consumer purchase. JBL amplifiers are warranted for three years from the date of the original purchase. Enclosures and all other JBL products are warranted for two years from the date of the original purchase.

Your JBL Warranty protects the original owner and all subsequent owners as long as: A.) Your JBL product has been purchased in the Continental United States, Hawaii or Alaska. (This Warranty does not apply to JBL products purchased elsewhere except for purchases by military outlets. Other purchasers should contact the local JBL distributor for warranty information.) and B.) The original dated bill of sale is presented whenever warranty service is required.

Except as specified below, your JBL Warranty covers all defects in material and workmanship. The following are not covered: Damage caused by accident, misuse, abuse, product modification or neglect; damage occurring during shipment; damage resulting from failure to follow instructions contained in your Instruction Manual; damage resulting from the performance of repairs by someone not authorized by JBL; claims based upon any misrepresentations by the seller; any JBL product on which the serial number has been defaced, modified or removed. JBL will pay all labor and material expenses for all repairs covered by this warranty.

CONTACT:

Contact JBL for your local authorized service center

Ph: 800-852-5776

Fax: 412-369-8533

Or return to JBL Professional for repair at:

JBL Professional Customer Service

8500 Balboa Blvd Dock 15

Northridge, CA 91329

Include: Product model and serial number, contact name, telephone and fax number, copy of the bill of sale or proof of purchase, detailed information as to the product failure and return shipping address.

RETURN PROCESS:

JBL states that an RA number is not needed, customers should return product with the above information needed. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.