

Jensen Manufacturer Warranty

WARRANTY:

ISO-MAX® and TRANSFORMER PRODUCTS WARRANTY

For a period of 1 YEAR after purchase, Jensen Transformers, Inc. will, free of charge, repair or replace any part of an ISOMAX® product that fails due to defective materials or workmanship.

For a period of 20 YEARS after purchase, Jensen Transformers, Inc. will, free of charge, repair or replace any Jensen OEM transformer or any Jensen transformer contained in an ISOMAX® product that fails due to defective materials or workmanship.

Both limited warranties are subject to the following limitations:

Defects that are, in the sole judgement of Jensen, the result of accident, misuse, abuse, neglect, mishandling, misapplication, faulty installation, unauthorized repair, modification, or acts of God will not be covered by this warranty.

In the absence of proof of date of purchase, the date of manufacture (as determined from lot numbers of internal parts and the records of Jensen Transformers, Inc.) shall be used in its place.

There are no express warranties except as listed above.

JENSEN TRANSFORMERS, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF THE BREACH OF THIS WARRANTY.

Duration of implied warranties, if any, is limited to 12 months.

If a problem develops with this product during the warranty period, call or write us before attempting any repair. We can help you identify specific problems, and possibly solve the problem, before the unit is returned to us for repair or replacement. In any case, **DO NOT RETURN THE UNIT WITHOUT AUTHORIZATION** and instructions from us. Jensen cannot be responsible for damage due to shipping or improper packaging.

LIMITATIONS OF LIABILITY

The information provided on this website has been checked and is believed to be accurate; however, no responsibility is assumed by Jensen for its use nor for any infringements of patents which may result from its use. No license is granted by implication or otherwise under any patent or patent right of Jensen Transformers, Inc.

JENSEN PRODUCTS ARE NOT AUTHORIZED FOR USE AS CRITICAL COMPONENTS IN LIFE SUPPORT DEVICES OR SYSTEMS, OR IN ANY APPLICATION WHERE THEIR FAILURE COULD CAUSE INJURY OR DEATH.

Jensen reserves the right to make changes without further notice to any of its products. Jensen makes no warranty, representation or guarantee regarding the suitability of any of its products for any particular purpose, nor does Jensen assume any liability arising out of the application or use of any product or circuit, and specifically disclaims any and all liability, including without limitation consequential or incidental damages.

CONTACT:

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(818) 374-5857

RETURN PROCESS:

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.