



## **ProMounts Manufacturer Warranty**

### **WARRANTY:**

All ProMounts products carry a full Lifetime Limited U.S. Warranty.

U.S. Warranty: This is a Limited Parts and Labor Warranty against defects in materials or workmanship. The warranty is limited to the repair or replacement of the product at the sole discretion of ProMounts, Inc. If the product is repaired under warranty there will be no charge for the labor and materials used in the repair.

Term of U.S. Warranty: Limited to the usable lifetime of the product.

Proof of Purchase (original bill of sale or a copy) is required for all Warranty claims.

Service Center: User is responsible for proper packing and transport of the product to ProMounts. If there are serious difficulties in getting the product to ProMounts, the customer or Dealer may contact ProMounts for instructions. ProMounts will return the product via ground freight with a carrier of ProMounts choice. Customers or Dealers requiring faster return shipping service will be responsible for all freight costs and charges.

Exclusions to ProMounts, Inc. U.S. Warranty Policy

OEM Products: As part of ProMounts' agreement with our OEM Customers, ProMounts warrants the product to the OEM customer only and not to the distributor, dealer, or end user of the OEM product. Therefore the ProMounts' "Brand" warranty does not extend to the products used by our OEM customers. These ProMounts' OEM customers may offer their own warranties.

### **CONTACT:**

For an SRA number contact:  
ProMounts, Inc.,  
5741 Buckingham Parkway, Unit C,  
Culver City, CA 90230.  
Phone: 310 645 6400.  
FAX: 310 645 0189

### **RETURN PROCESS:**

SRA (Service Return Authorization) – the customer or Dealer must have an SRA number written on the shipping label of the product being returned to ProMounts.