

# SHADOWMOUNTS™

## **WARRANTY COVERAGE**

Shadow Mounts products are warranted to be free of all defects in material and workmanship for a lifetime from the date of purchase from an authorized Shadow Mounts dealer. This warranty and all rights provided are limited to the original owner and are non-transferable. Responsibility is limited to replacement or repair as set forth in this warranty statement.

Should a product require warranty service during this period, Shadow Mounts will repair or replace without charge, any part or product proving defective in material or workmanship. All warranty repairs and service must be performed by an authorized Shadow Mounts technician or service facility. The use of non-authorized repair services renders this warranty null and void, and any charges relating to non-authorized repair are the responsibility of the product owner. All expenses (except return shipping costs) related to replacing or repairing a defective part or product under this warranty shall be assumed by Shadow Mounts. Shadow Mounts reserves the right to replace defective product with a new or factory reconditioned unit.

## **WARRANTY EXCLUSIONS**

1. This warranty does not cover product failure or damage resulting from misuse, abuse, neglect, accidents, alterations, standard environmental deterioration, natural disasters, or improper use and/or installation.
2. This warranty does not cover cosmetic damage due to misuse or neglect. This includes paint damage, scratches, cracks or other superficial marks related to improper use.
3. Failures arising from attempted servicing of a non-authorized Shadow Mounts repair facility or technician are excluded from this warranty.

## **LIMITATION OF DAMAGES**

In no event shall Shadow Mounts be liable for consequential damages for breach of this warranty including installation charges, excessive shipping expenses, property loss or other incidental loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

## **HOW TO OBTAIN WARRANTY SERVICE**

To obtain services under this warranty, the buyer shall contact the Shadow Mounts authorized service provider, Parts Express, at 1-800-338-0531 x780 to obtain a return authorization number (RA#).

The buyer must carefully pack the warranted product along with a copy of the original purchase receipt, the return authorization number (RA#), and a description to the repair facility listed below. Shipping for warranty service dependent upon the return policy where the Shadow Mounts product was purchased.

Shadow Mounts  
Attn: Shadow Mounts Warranty Repairs RA# (please write your RA# here)  
705 Pleasant Valley Drive  
Springboro, Ohio 45066

## **NOTICE TO BUYER**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.