



## **Shure Manufacturer Warranty**

### **WARRANTY:**

All products manufactured by Shure Inc feature a limited two-year warranty. This two-year warranty is specific to the date of manufacture as determined by the serial number or date code printed on the product. While under a valid warranty period, damaged or defective products (purchased domestically) may be returned to Shure's Service Department without prior authorization for service and repair, free of charge. Out-of-warranty items may be returned for service and repair for a flat fee. Shure does reserve the right to charge an additional fee for products with extensive physical damage, however, we will not proceed with service without your authorization.

Wired Microphones: 2 year

Wireless Systems and Components: 1 year

Personal monitors and components: 1 year

Circuitry products: 1 year

Mixers: 1 year

Phonograph products: 1 year

### **CONTACT:**

Shure Service Department

5800 West Touhy Avenue

Niles, IL 60714-4608

Ph: 800-516-2525

Fax/Service: 847-600-8686

Fax/Parts: 847-600-8688

E-Mail: [service@shure.com](mailto:service@shure.com)

### **RETURN PROCESS:**

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid